Eric Gray

Chief Information Security Officer & Technology and Risk Professional

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About

Dynamic Chief Information Security Officer (CISO) with over 15 years of experience designing and implementing enterprise-wide cybersecurity strategies while focusing on diversity and Inclusion in Cyber security. Proven expertise in ICT security architecture,Third party Contract management, risk management, regulatory compliance, and building a culture of security awareness. Adept at aligning security with IT and business goals, leading cross-functional teams, and communicating effectively with executives while building technical expertise and strategic leadership.

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Experience

Kyndryl / BeLux Chief Information Security Officer (CISO) & Customer Advisor

June 2023 - PRESENT, Bertrange, Luxembourg

- Adapted security services to meet evolving regulatory requirements, including DORA, the Cyber Resilience Act, and NIS2.
- Internally developed and deployed critical security solutions—endpoint protection, vulnerability management, network security, and container security—boosting local revenues, client satisfaction, and operational efficiency
- Exceeded 2024 security and resilience advisory targets for Kyndryl by driving multimillion-euro security contract negotiations and expanding service portfolios.
- Co-developed and enhanced security offerings, enabling the creation of new services and improvement of existing ones.

Royal Bank of Canada (RBC) / Regional Information Security Officer (RISO)

February 2020 - June 2023, Belval, Luxembourg

- Managing multiple business lines and developing board-level reporting metrics, including risk dashboards and NIST maturity assessments, to clearly demonstrate security ROI.
- Ensured compliance with key regulations (CSSF 20/750, BaFin BAIT, US SEC) by designing and executing robust security strategies that enhanced Data Loss Prevention (DLP), Vulnerability Management, Security Operations, and Privileged Access Management (PAM).
- Introduced board reporting on emerging trends such as quantum-proof encryption and ransomware-as-a-service, guiding strategic funding and proactive measures.
- Designed and led cyber scenario tabletop exercises to test incident response procedures across multiple entities, resulting in comprehensive response playbooks and improved organizational resilience

Royal Bank of Canada (RBC) / Director, Global Cyber Security Consulting

September 2018 - February 2020, Belval, Luxembourg

- Led a team of cybersecurity consultants focused on building strategic relationships with entity-specific CIOs to develop IT and cyber risk mitigation, awareness, and improvement plans.
- Initiated new engagements and fostered cross-collaboration with IT risk, audit, and compliance teams, enabling stakeholders to gain a holistic understanding of risk and supporting measurable risk reduction.
- Support global operations across Canada, Europe, and APAC, while cultivating an engaged and high-performing team.

Royal Bank of Canada (RBC) / Information Security Consultant

May 2016 - Sept 2018 , Toronto CAN

- Performing Risk assessments, third party due diligence, risk management, engineering collaboration and architecture reviews.
- Supported the secure deployment of new cloud services Google Cloud platform, Amazon Web Services for key business functions.

Scotiabank / Information Security Analyst / Sr. Information Security Analyst

April 2010 - April 2016 Scarborough CAN

- Administering and operating Cryptographic Key Management services for EMV CHIP. Performing logical access administration, Regulation and Compliance. Performing system administration for Iseries, AIX, Linux and Windows Systems.

Education and Languages

Ryerson University / Business Management
Toronto Ontario Canada

Centennial College / Operational Technology
Scarborough Ontario Canada

Languages
English (Native) | French (Intermediate) | German, Luxembourgish (Beginner)

Certifications

CISSP / Certified Information Security Systems Professional

CCSP / Certified Cloud Security Professional

TOGAF / The Open Group Architecture Framework 9

CCSK / Certificate of Cloud Security Knowledge

Non-Profit Experience

Women Cyber Force Asbl (Women4Cyber) / Secretary General
Feb 2022 – Current

ISC2 BeLux / Treasury Officer
Sept 2021 – Current

Cyber Peace Builder / Volunteer
March 2025 – Current

Speaking and Publishing

Presenter, "Recontres de la Security" / Excellium - June 2023 & 2024

Presenter, Risk and Resilience World Tour - Trend Micro - May 2024

Publication Contributor, Enhancing Cyber Security through diversity and inclusion - Lawyers Now (Magazine) - Cyber Security D&I – Dec 2023

Additional Reference Available Upon Request